

Missed Lessons

www.marconitennis.com.au Pro-Shop 9822 3336



If you miss a lesson the following explains the options available to you.

JUNIOR GROUP PROGRAM & Hot Shots Classes

- **MAKE-UP VOUCHERS** – Are given when a child misses a lesson due to rain, sickness and public holidays and can be used **anytime** during any other lesson over the week. (**based on availability**).
- Make-Up vouchers have no use by date and **can only be used if the student is enrolled in a current coaching class.**
- **SICKNESS** – A doctors certificate must be shown to receive a make-up lesson voucher.
- Make Up vouchers can be redeemed for a free court hire on any Sunday. If Pro-Shop is open, you will even be able to borrow our basket of balls and racquets. Bookings essential.

PRIVATE/SEMI CLASSES

- If you provide a doctors certificate for missing a lesson then that lesson can be made up during the school holidays. Lesson time and day can be pre arranged with the coach.
- Missed lessons can not be credited to the following term.
- Lessons are transferable to other parties.
- If you provide more than 24hrs notice of missing a lesson, then that lesson can be made up during the school holidays.
- Less than 24hrs notice will result in losing payment for that lesson and no make up lesson given, unless a doctors certificate is shown.

What to do if you are not sure of the weather



We will send you an SMS text message as soon as we have cancelled lessons due to the weather conditions.

Remember that it might be raining where you are but may not be here. If coaches walk on the court to do the class and you are not here the above coaching policies will apply.

Please make sure your contact mobile number is on our SMS list to receive any updates about lessons.

Also you can check our Facebook page **FACEBOOK.COM/MARCONITENNISANDSQUASH** or our website **MARCONITENNIS.COM.AU** for updates.